

Name: _____

Date: _____



Part I: Listening Comprehension

Directions: Listen to the recorded telephone conversation and answer the following questions with as many details as you remember.

1. Who called?

2. Why did she call?

3. When was the original appointment?

4. What times are available for another appointment?

5. When is the new appointment?

Part II: Reading Comprehension

Directions: Read the following two YELP reviews and answer the multiple-choice questions that follow. Circle your answer.

 5/3/2012



Overall, excellent experience here and highly recommend it. Nice little hometown cafe with good breakfast and lunch options. Had the Mediterranean scramble with 3 eggs, bacon, mushrooms, spinach and feta. Chose the biscuit and country potatoes as my sides. Asked for the scramble extra soft and they delivered! Food was fresh and delicious all around. But the five stars really goes to the two sweet ladies who helped us. Very friendly and genuine service was appreciated. My girlfriend was also happy with her Linguica scramble. Spiced Italian sausage and cheddar cheese, fresh sourdough toast and hash browns. Her only complaint was some of the food was a little greasy.

1. How many eggs does the Mediterranean scramble have?

- a) one
- b) two
- c) three
- d) four

2. Which of the following was in the Mediterranean scramble?

- a) tomatoes
- b) feta
- c) onions
- d) peppers

3. What were the staff like?

- a) sweet
- b) unfriendly
- c) unhappy
- d) sad

4. What did the girlfriend eat with her Linguica scramble?

- a) country potatoes
- b) toast
- c) biscuits
- d) hash browns

5. The two people who ate at the restaurant were

- a) disappointed with the food and service
- b) disappointed with the price
- c) pleased with the food and service
- d) pleased with the price

★ ★ ★ ☆ ☆ 7/16/2013

🌟 1 check-in

The location is beautiful - nice outside patio seating is great! We tried the wood fired pizzas and they were so good...try the lemon pizza! Dessert was the bread pudding...just meh. Service was VERY slow and not super friendly. Got there at 2:30 for lunch and just to have 2 pizzas and desert it took 1 1/2 hours...I'm not a slow eater so this was a little too slow for my taste. But if you want to sit around and just enjoy the patio and people watch - it might just be perfect.



1. Where did they sit?

- a) In the garden
- b) In the patio
- c) In the restaurant
- d) In the bar

2. What does "meh" mean?

- a) excellent
- b) good
- c) okay
- d) terrible

3. How was the service?

- a) Slow and friendly
- b) Slow and not friendly
- c) Fast and friendly
- d) Fast and not friendly

4. When did they go to the restaurant?

- a) For breakfast
- b) For brunch
- c) For lunch
- d) For dinner

5. This type of restaurant might be good for people who

- a) want friendly service
- b) like fast food
- c) are in a hurry
- d) enjoy eating slowly

